

Claire Greenwell

Portfolio Director - National Disability Insurance Agency

Skills & experience

Public sector actuary specialising in scheme sustainability, reporting frameworks, and cross-functional collaboration at the NDIA. Claire can support you in strategic relationships, communication and influence, innovation and creativity, direction and purpose, adaptability and work-life balance.

Claire Greenwell is a qualified actuary who serves as Portfolio Director of the Reporting Frameworks for Scheme Sustainability team at the National Disability Insurance Agency. Based in Brisbane, she leads a team of 15 people (actuarial and non-actuarial) and specialises in reporting on Scheme Reform activities.

Claire has worked at the NDIA for eight years, bringing actuarial expertise to public policy and social insurance. Prior to joining the Agency, she spent six years working in life insurance pricing, giving her perspective on both private and public sector applications of actuarial skills. She also holds a Master of Public Health with specialisation in Research Methods, demonstrating her commitment to evidence-based decision-making in health and social policy.

She is passionate about building relationships and collaborating with non-actuaries, including frontline and policy teams, to produce insights that are meaningful and can drive real decision-making. This cross-functional approach reflects the reality of actuarial work in public sector settings, where technical expertise must be translated into actionable policy recommendations for diverse stakeholders.

Claire had a great experience in the last round of mentoring, having very positive and productive discussions with her mentee that helped him secure a promotion while also helping her reflect on her own approach to work and challenges. She enjoys working with younger actuaries, understanding how they face new challenges in the profession, and what they look forward to in the future. Her mentoring approach values mutual learning and reflection. As a mum to a young family of three kids, working remotely and part-time, Claire brings practical insights on balancing career progression with family commitments.

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