

Michelle Ng

Head of Analytics & Senior Vice President

Skills & experience

General insurance consulting leader with expertise in analytics, pricing, risk quantification, and portfolio management across Australia and New Zealand. Michelle can support you in emotional awareness, communication and influence, learning and growth, problem solving, and initiative and drive.

Michelle Ng is a qualified actuary with over 10 years of general insurance industry experience spanning finance actuarial, commercial and personal lines pricing, and portfolio management. She is transitioning to a new role with WTW, having previously led the Consulting Analytics and Actuarial practice for Australia and New Zealand at Marsh.

At Marsh, Michelle led a team of consulting actuarial and analytics professionals, helping clients with risk quantification, pricing, design of insurance placement solutions, and liability reserving. She was responsible for driving growth and strategy for Marsh Analytics and Actuarial across the region, demonstrating her capability in both technical delivery and business development.

Her career progression from technical actuarial roles into consulting leadership has given her comprehensive perspective on how to build capability, lead teams, and deliver value to clients. Her experience spans diverse actuarial functions including finance, pricing across both commercial and personal lines, and portfolio management, providing her with broad understanding of insurance operations.

Michelle is passionate about the professional and personal development of young actuaries. She values reverse mentoring, recognising that mentoring relationships offer learning opportunities for both mentor and mentee. This approach reflects her commitment to continuous learning and her interest in understanding the perspectives and challenges facing emerging actuaries.



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