

Scheme update

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He Kaupare. He Manaaki. He Whakaora.
Prevention. Care. Recovery.

For over

50 YEARS

ACC has been a unique part
of New Zealand's social fabric.

- Has provided a no-fault personal injury scheme since 1974, replacing the right to sue.
 - Aims to minimise the incidence and the impact of injury on the community, including economic, social, and personal costs.
 - Covers all injury types regardless of where they occur - including at home, at work, on the road and as a result of treatment injury.
 - Part of New Zealand's wider government system and funded through levies, appropriations, and revenue from its investment fund.
 - Delivers support through a ~4,700 strong workforce.
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“ Injury arising from accident demands an attack on three fronts. The most important is obviously prevention. Next in importance is the obligation to rehabilitate the injured. Thirdly, there is the duty to compensate them for their losses. ”

– Sir Owen Woodhouse in the 1967 Royal Commission report

ACC

Responds to over

~2 MILLION
claims annually



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 **99%**

of the ~2 million claims were accepted.

 **81%**

of the ~2 million claims were for medical treatment only.

 **238**

claims were for serious injuries, often with lifelong support needed.

\$3.1 billion

provided in financial support through weekly compensation, helping with loss of income while injured.

\$5.0 billion

for treatment and rehabilitation services.

18 million days

Of financial support delivered through weekly compensation to **167,639** people.

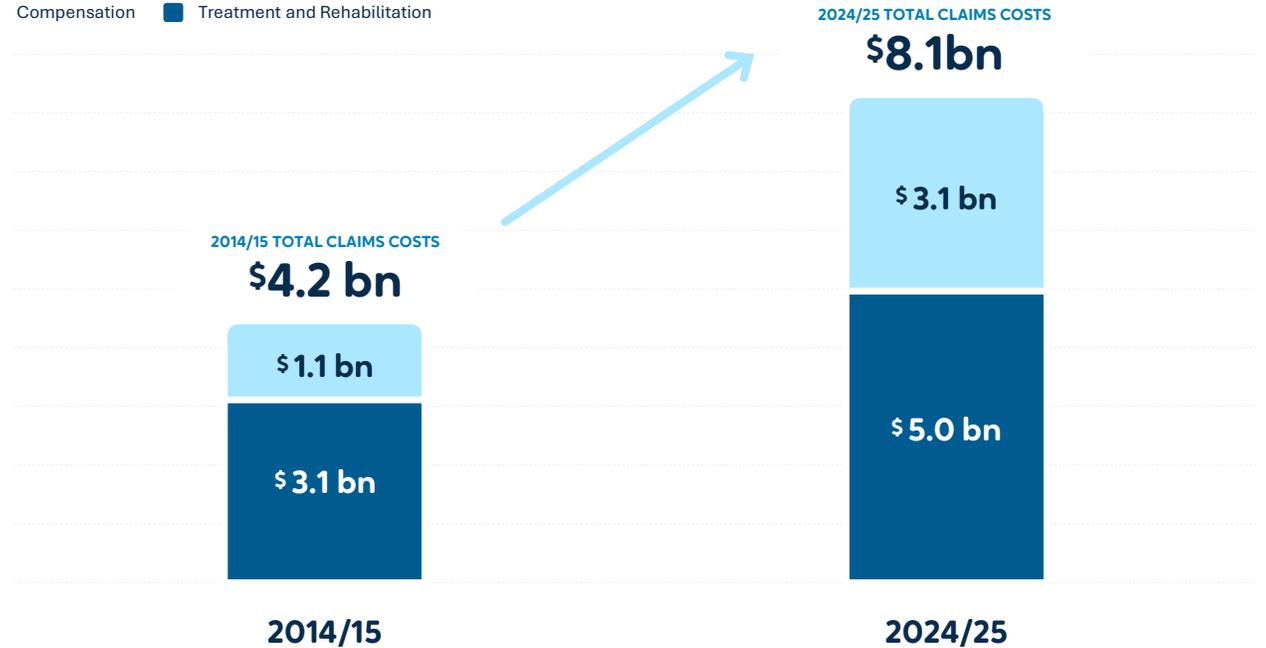
Over the past
decade,
more people have taken
longer to recover
increasing costs



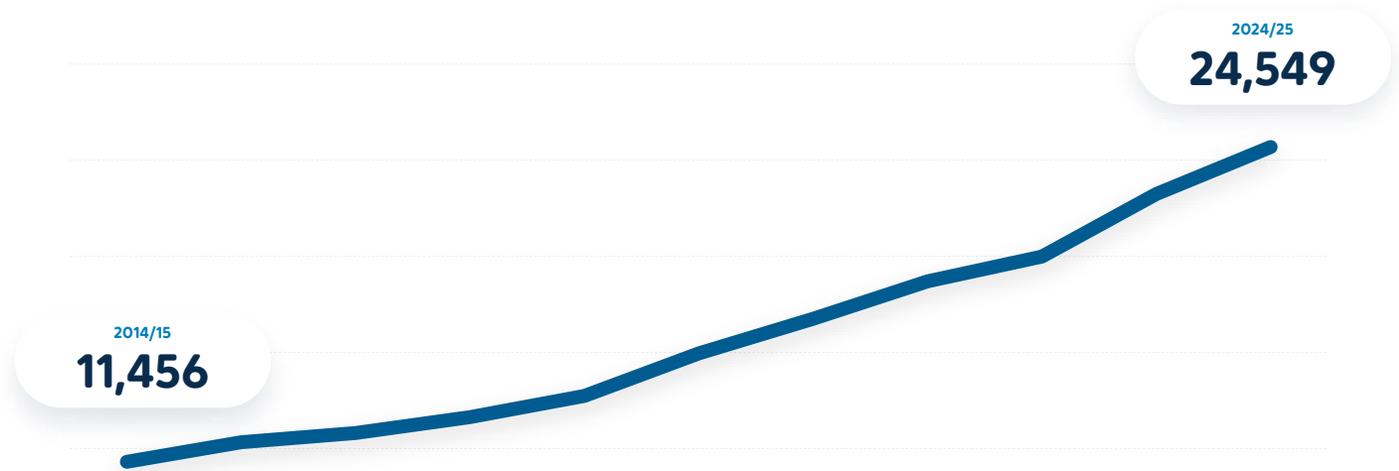
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Total Claims Costs

■ Compensation ■ Treatment and Rehabilitation



Growth in our long term claims pool



To ensure long-term
sustainability
of the Scheme,
we are **focused on**
improving operational
performance



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 **Expand
capacity**

Expanded the capacity of our case-management workforce

 **Dedicated case
management**

Introduced dedicated case management for more of our complex clients

 **Value
for money**

Ensured key supports (e.g. social rehabilitation) are delivering value-for-money.

 **Grow
Capability**

Invested in growing the capability of our people

 **Refine
our focus**

Refined our organisational focus and prioritisation, as part of a 'back to basics' approach