### **Deloitte**.



**Professions** and the Ecosystem of professions

**Prof. Deen Sanders OAM** 

Partner, Deloitte: Integrity

# 'Independence', ethical distancing and blaming the system

The 'Not our problem' problem

OR
Resolving the
excuse of
Ethical
Distancing

For too long we have satisfied ourselves with a view that ethical issues sit in the distribution of products, rather than their manufacture



Freedom of Choice and unlimited access to Products

Gun ownership is an inalienable right



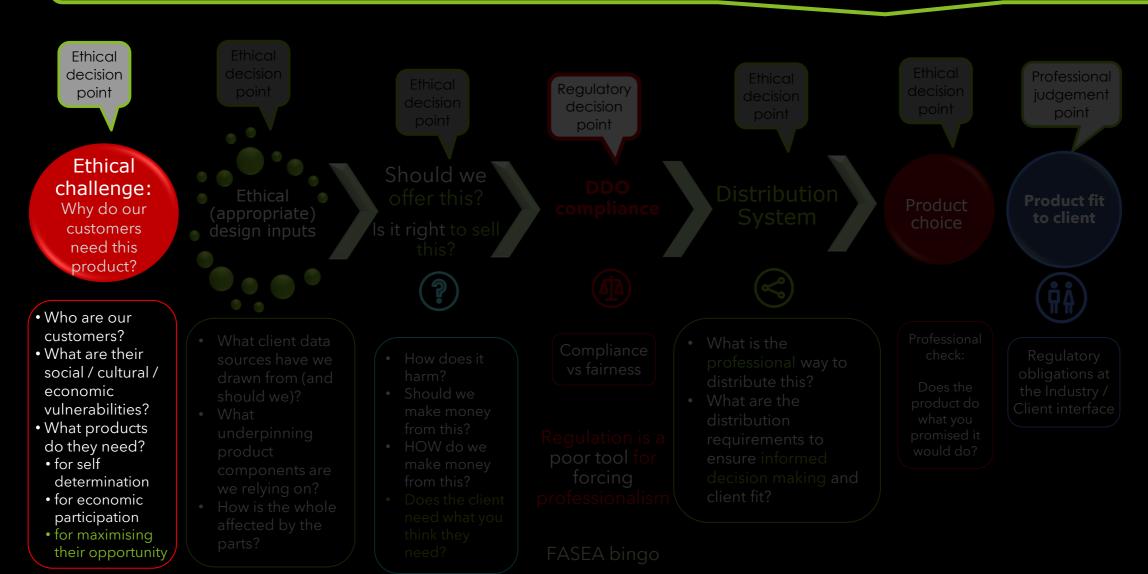
A product call roll is just no the right product for this customer

Guns don't kill people. it's people that are the problem

© 2019 Deloitte Touche Tohmatsu. All rights reserved.

# The system of professional obligation in the Product value chain

Professional obligations (ethical challenge) in product design are all along the chain



The actuarial castle

## Deloitte.



Why does professional regulation matter

**Prof. Deen Sanders OAM** 

Partner, Deloitte: Integrity

# Regulatory spectrum

• Professional enforcement

redress/compensation

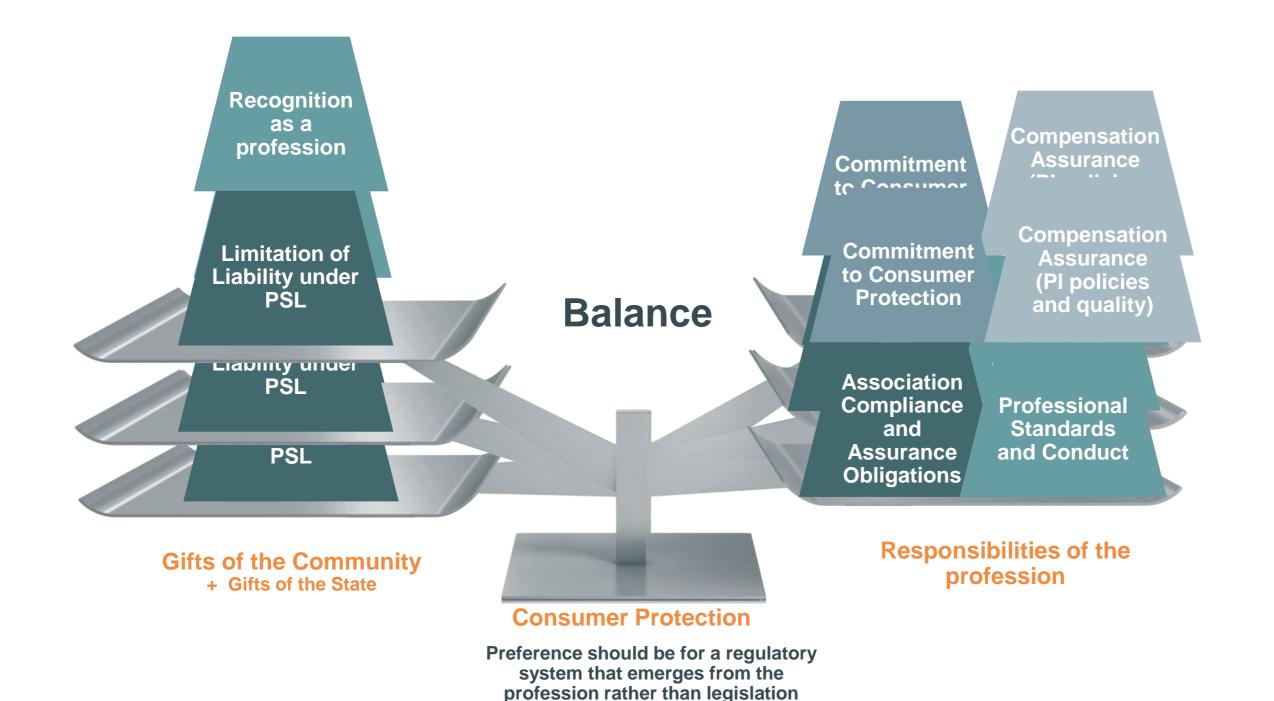
Protection of title/function

• Consumer

The Regulatory Spectrum is influenced by numerous factors (community expectations, appetite & capacity, heightened public attentions and current system limitations.

No regulation	Self-regulation	Co-regulation	Statutory regulation
There are no explicit controls on an organisation.	Regulations are specified, administered and enforced by the regulated organisations.	Principles-based regulation as a form of self-regulation, where the government identifies the principles but the industry regulates the detail, may begin at this point.  Regulations are specified, administered and enforced by a combination of the State and the regulated organisations.	Regulations are specified, administered and enforced by the State.
ypical negotiable elements	Meta-regulation reliance	e	Functional-regulation reliand
Licensing/Registration Education			

Source: Bartle & Vass, Self-regulation and the regulatory state: A survey of policy and practice, Research Report 17, University of Bath, Centre for the study of Regulated Industries, October 2005.



# **Deloitte**.



The ethical advantage: the economic and social benefits of ethics to Australia

The Ethics Centre 2020

**Deloitte**Access **Economics** 

# Just how ethical is Australia?



Proportion of Australians who think most people can be trusted



Average assessment of the degree to which others make agreements honestly, keep their word or succeed by not stepping on other people



The Governance Institute rates
Australia +37 on a scale of -100
to 100. The health care sector is
seen as the most ethical.



#### **Individuals**

By improving their mental health and wages.

A 10% improvements in ethical behaviour is associated with a 1% improvement in mental health and a 2.7% increase in wages.



#### **Businesses**

Improving a business' ethical reputation can improve its relationships with customers and suppliers and can lead to a 7% increase in return on assets.



#### The economy

Improving trust and social capital allows for the smoother functioning of markets and reduces the cost of regulation and compliance.



# The bottom line

Lifting Australia's trust levels to that of the global leaders would increase GDP by:

\$45 billion

#### How do we build a more ethical Australia?



# Systems Thinking (relationality/complexity) approach will likely get us further than a structural/componentry approach - but are we ready for it?





© 2019 Deloitte Touche Tohmatsu. All rights reserved.